

Rule No. 8

UTILITY'S INSTALLATION

8-1 Utility's Responsibility

- A. The Utility shall install and maintain its lines and facilities on its side of the point of delivery; but it shall not be required to install, set, or maintain any lines or facilities, except meters and regulators, on Customer's side of the point of delivery. Only the Utility's duly authorized employees or agents shall be permitted to connect the Utility's facilities to Customer's piping and to turn on gas to Customer's piping or appliances initially or in the event of interruptions.
- B. When service is to be installed at a new location, the prospective Customer shall give sufficient notice to the Utility, as to allow for construction under reasonable weather conditions. If Customer insists on main extension or service installation under severe weather conditions, the Utility shall be entitled to charge Customer on a basis reflecting increased construction costs under such conditions.
- C. Surcharge on Advances or Contributions: Whenever, under the provisions of this Rule an advance or contribution is required, the current surcharge as required by Utility operations shall be applied to such advance or contribution. This is to offset the effect caused by the Utility's delayed tax depreciation reimbursement of the current year tax on this advance or contribution. This surcharge is not applicable where such advances or contributions are the result of highway relocations or any government directed relocations that benefit the public and the government is not receiving utility service.

8-2 Continuity of Service

- A. The Utility shall make a reasonable effort to avoid interruptions of service and, when such interruptions occur, shall reestablish service with reasonable diligence.
- B. The Utility shall not be liable to Customer or others for failure or interruption of gas service due to acts of God, governmental regulations, court or Commission orders, acts of the public enemy, strikes or labor difficulties, accidents, weather conditions, acts of third parties, droughts, or, without limitation by the foregoing, any other cause beyond reasonable control of the Utility.
- C. In case of emergency or circumstances beyond reasonable control of the Utility, the Utility shall have the right to temporarily interrupt service to some Customers or some areas in order to continue service to hospitals, fire protection stations, national defense installations and

(continued)

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- 8-3 Interruption of Service for Repairs and Changes - When it is necessary for the Utility to make repairs to, or change, its production and gathering equipment, transmission or distribution system, meters, or other property, the Utility may, without incurring any liability therefore, interrupt service for such periods as may be reasonably necessary and in such manner as to minimize inconvenience to Customers.
- 8-4 Adjustment of Rate for Interruptions - Interruptions of service covered by preceding Rule No. 8-3 shall not render the Utility liable for any adjustment in bill if the interruption is less than 24 hours.
- 8-5 Heating Value - The Utility shall adopt nominal standard heating values for its entire distribution system or for each of the several areas into which the system may be divided. The Utility shall, upon request from the Commission, Customer, or prospective Customer, furnish a statement of the nominal standard heating value for any specific area. The heating value shall be maintained at a reasonably constant value at any Customer's point of delivery. The gas shall have a heating value not lower than 800 British thermal units per cubic foot, measured dry at 60 degrees Fahrenheit under a pressure of 30 inches of mercury absolute, except by permission of the Commission.
- 8-6 Pressure - The Utility shall conduct gas pressure surveys on various parts of its distribution system not less than once each year.

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PUBLIC SERVICE COMMISSION

Rhonda Simmons

Secretary