



Growing up, some of Grace Jones’s fondest memories include two things: strawberry rhubarb pie and her great-grandma Jean.

“My grandma Jean made the best pies — I know everyone says that, but it really is the truth,” Grace said.

At least one pie could be found at every family gathering and holiday. Jean passed away in 2018, and Grace and her grandma Riley keep her legacy alive by sharing her famous pies with those that they love.

As a college student-athlete who loved cooking and baking, Grace frequently had her friends and teammates over for dinner.

“I always kept a bag of the rhubarb my grandma Riley grows in her garden and a homemade crust in the freezer, ready to be thawed and turned into a pie whenever I needed,” Grace said.

Grace, who recently started with NorthWestern Energy as a Communications Influencer Intern for the summer, graduated college in May with a Bachelor’s in Business Administration. She says she is excited for the opportunity to work for NorthWestern Energy this summer and learn everything she can from her mentors at the company.

“I find it extremely exciting to have the opportunity to work with people with as much knowledge and experience as everyone here at NorthWestern Energy has,” Grace said. “I plan to do and to learn as much as I can this summer in order to set myself up for a future of success in the workforce.”



Strawberry Rhubarb Pie

INGREDIENTS

Pie crust of choice	Finish
Filling	1 tablespoon water
4 cups rhubarb (diced)	1 egg
3 cups strawberries (diced)	2 tablespoons granulated sugar
1 cup granulated sugar	
2 tablespoons tapioca starch	
2 tablespoons butter, cubed	

DIRECTIONS

- Preheat oven to 350 degrees F. In a large bowl, combine rhubarb, strawberries, sugar and tapioca starch. Let this mixture stand at room temperature for 10 minutes to draw out some of the liquid.
- Roll out two well-sized round crusts and place one in the bottom of your pie dish. Pour the filling into the crust and place cubed butter over the mixture. Mix together egg and water. Brush the edges of the crust with egg mixture before placing the second crust over the filling. Brush the top crust with the remaining egg mixture. Sprinkle with sugar, and cut a few holes for ventilation.
- Place pie into preheated oven and bake for 30 minutes. After 30 minutes, cover the edges in foil and continue to bake until the crust is golden brown and the filling is bubbly, typically 70 minutes of total bake time.
- Remove pie from oven. Serve fresh or cooled, preferably with vanilla ice cream.

CONTACT US

MONTANA	
Customer Contact Center	888-467-2669
7 a.m. - 6 p.m. M-F	
Emergency 24/7 Service	
Call Before You Dig	811
Energy Efficiency	800-823-5995

NEBRASKA	
Customer Contact Center	800-245-6977
7 a.m. - 6 p.m. M-F	
Emergency 24/7 Service	
Call Before You Dig	811

SOUTH DAKOTA	
Customer Contact Center	800-245-6977
7 a.m. - 6 p.m. M-F	
Emergency 24/7 Service	
Call Before You Dig	811

PAYMENT	
Paymentus Automated	
Phone Payment Option:	
(via checking, savings, credit or debit card)	
English:	833-970-2262
Spanish:	833-970-2263

CONSTRUCTION CENTER
1-83-FOR-BUILD (1-833-672-8453)

NorthWesternEnergy.com



We are proud of the diversity in the communities we serve. To better serve the needs of some of our customers, we translate important customer information into two languages: Spanish and Karenic.

Estamos orgullosos de la diversidad en las comunidades que servimos. Para satisfacer mejor las necesidades de algunos de nuestros clientes, traducimos información importante del cliente a dos idiomas: español y karenic.

ပညာတော်အသုံးအကျိုးရှိစေရန်အတွက် ကျွန်ုပ်တို့က ဝေဖန်တင်ပြချက်များကို အသုံးပြုပေးမည်။
ကျွန်ုပ်တို့က အသုံးပြုပေးမည့် အချက်အလက်များကို ဖော်ပြချက်များအဖြစ် အသုံးပြုပေးမည်။
ကျွန်ုပ်တို့က အသုံးပြုပေးမည့် အချက်အလက်များကို ဖော်ပြချက်များအဖြစ် အသုံးပြုပေးမည်။
ကျွန်ုပ်တို့က အသုံးပြုပေးမည့် အချက်အလက်များကို ဖော်ပြချက်များအဖြစ် အသုံးပြုပေးမည်။

Energy Connections Editor
11 E Park St, Butte, MT 59701
news2@northwestern.com

Energy Connections

Customer Bill Insert
South Dakota/Nebraska | September 2024

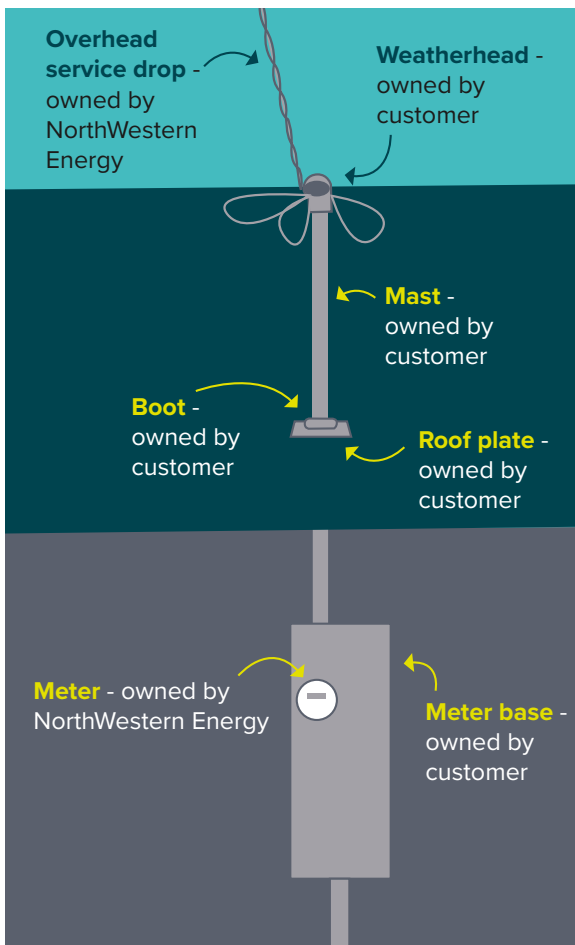
In this issue: Check your meter after storms | Summer Interns | Assistance available | Strawberry Rhubarb Pie



Bright ideas to save

Keep cold air out

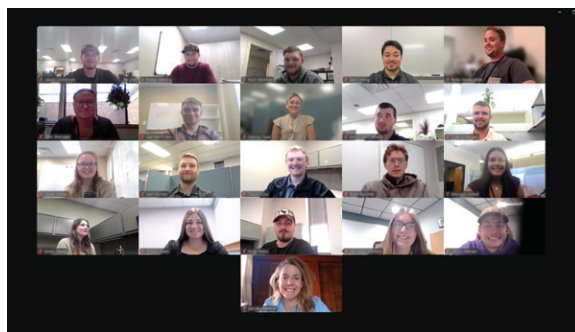
Sealing air leaks around your home and adding insulation can help your home be more comfortable and energy efficient.



Check your meter mast and base after a major storm

Heavy windstorms can damage the meter bases and masts on customers' homes and buildings.

If a customer's meter base is damaged, the property owner needs to contact an electrician to make repairs before service can be restored. Even if you can clearly see where a meter base or meter mast is damaged, never attempt to make a repair on your own. Up to 240 volts of electricity in a service line could cause severe injury and could start a fire. Repairs can only be made by a licensed electrician.



Thank you to our 2024 summer interns!

Each year, NorthWestern Energy welcomes a new group of interns for the summer. This summer saw the largest number of interns since the program relaunch in 2015. We were honored to have 23 interns join our team and have the unique opportunity to learn the behind-the-scenes of working in the utility industry.

Our interns work in various departments throughout the company, including law, communications, technology, and various branches of engineering. Each intern works on at least one meaningful project during the summer. Some projects this year included studying the safety of confined spaces at our hydro facilities, updating emergency response plans, and designing a battery rack at a hydro facility.

Learn more about our 2024 interns at NorthWesternEnergy.com/internships. We'll post our 2025 internship opportunities early next year.

Use caution around overhead power lines

When working on ladders or anywhere near overhead power lines, always be aware of where lines are located and keep your distance. Keep yourself, your ladder and any other equipment more than 10 feet from overhead power lines. Contact with power lines can result in serious injury or even death.

If equipment comes into contact with a power line, do not attempt to remove it. Call 911.

Assistance is available to help pay your bill

NorthWestern Energy customers have access to many programs and resources to get help in paying your bill. Call our Customer Contact Center at 800-245-6977 if you or someone you know is having difficulty paying their energy bill.

• Low Income Energy Assistance Program (LIEAP):

- **South Dakota:** LIEAP provides financial assistance to low-income South Dakota customers to help pay their eligible home heating bills during the period of Oct. 1 through May 15. To learn if you qualify and to apply, contact the South Dakota Department of Social Services, Office of Energy Assistance at 800-233-8503 or visit dss.sd.gov/economicassistance/energyassistance/.

- **Nebraska:** The LIHEAP Program provides heating assistance, cooling assistance, year-round crisis assistance, emergency furnace repair and replacement, fan program and weatherization services for eligible Nebraska citizens/households. To learn more, call 800-383-4278 or visit dhhs.ne.gov/Pages/Energy-Assistance.aspx.

• Weatherization Assistance Program:

- **South Dakota:** The Weatherization Assistance Program helps low-income households by making their homes more energy efficient. The local community action agency performs an energy evaluation of your home to determine the need. Priority is given to households with elderly or individuals with handicaps and to families with small children. To learn if you qualify and to apply, visit dss.sd.gov/economicassistance/energyassistance/ or contact the local community action program in your area.

- **Nebraska:** Weatherization enables low-income families in Nebraska to reduce their energy bills by making their homes more energy efficient. To learn more, call 877-253-2603 or visit neo.ne.gov/programs/wx/wx.html.

- **The South Dakota Energy Crisis Intervention Program (ECIP)** – A household that has not received LIEAP assistance during the heating season may qualify for ECIP assistance. Households must be income eligible and in a crisis, such as having a shutoff

or disconnection notice, or have an eviction notice for nonpayment if heat is included in the rent. To learn if you qualify and to apply, contact the South Dakota Department of Social Services, Office of Energy Assistance at 800-233-8503.

- **Budget Billing** – Budget Billing takes the guess work out of your energy bill. With NorthWestern Energy's Budget Billing program, you pay the same amount each month, based on your past 12 months of energy use. Learn more at NorthWesternEnergy.com/BudgetBilling or call 800-245-6977.

- **Payment arrangements** – We understand circumstances sometimes make it difficult to keep up with your bills. If you're having trouble paying your NorthWestern Energy bill, we may be able to work with you to set up payment arrangements that can help you avoid service disconnection. Log in to My Energy Account for payment and billing program information, or call our Customer Service Team at 800-245-6977 to discuss additional options.

