

DELIVERY SERVICES									
ELECTRIC DELIVERY									
Read Dates			kWh Meter Readings		Read Code	Meter Mult	Billed kWh	Demand Read	Demand Usage
From	To	Days	Previous	Current	Actual		1		
08/05/18	09/01/18	29	32761	33251			490		
Meter Number: EG12365498					Rate: E010 - Residential Electric				
HOUSE METER									
25 Res. Service Charge \$ 4.10									
25 Delivery Charges 490.0 \$ 15.82									
25 Electric Delivery Total \$ 19.92									
NATURAL GAS DELIVERY									
Read Dates			Meter Readings		Read Code	Meter Volume	Conversion Pressure	Average BTU Factor	Billed Therms
From	To	Days	Previous	Current	Actual				
08/03/18	09/01/18	29	8470	8589		119	0.8181208	1.02731	100.0
Meter Number: GA123498749					Rate: G010-Residential Natural Gas				
HOUSE METER									
25 Res. Service Charge \$ 6.50									
25 Delivery Charges 100.0 \$ 28.86									
25 Gas Delivery Total \$ 35.36									
STATE AND LOCAL TAXES-DELIVERY									
25 Res. Electric Tax-Delivery 490.0 \$ 5.95									
25 Res. Gas Tax-Delivery 100.0 \$ 12.68									
25 State and Local Tax-Delivery Total \$ 18.63									
25 TOTAL DELIVERY SERVICES \$ 73.91									
SUPPLY SERVICES									
ELECTRIC SUPPLY									
25 Electric Supply 490.0 \$ 30.87									
25 Electric Supply Total \$ 30.87									
NATURAL GAS SUPPLY									
25 Natural Gas Supply 100.0 \$ 23.05									
25 Natural Gas Supply Total \$ 23.05									
STATE AND LOCAL TAXES-SUPPLY									
25 Res. Electric Tax-Supply 490.0 \$ 2.11									
25 Res. Gas Tax-Supply 100.0 \$ 0.48									
25 State and Local Tax-Supply Total \$ 2.59									
25 TOTAL SUPPLY SERVICES \$ 56.51									

NorthWestern Energy: 1-888-467-2669
Customer Service: (M-F 7 am - 5 pm) and Emergencies 24 hours a day

PAY BY PHONE OPTIONS:
Credit/Debit or ATM Card: 1-877-361-4927
Checking, Savings, or Money Market: 1-800-218-4959

Customers with unresolved questions or concerns may contact the Montana Public Service Commission at 1-800-646-6150 or write the PSC at P.O. Box 202603, Helena, MT 59620-2601.

Current Rates Effective 9/3/2018

ELECTRIC DELIVERY RATES

Service Charge \$ 4.10
Res. Distribution Del. \$ 0.0227120
BPA Exchange Credit \$ (0.0026850)
Res. CTC-OF \$ 0.0032650
Res. Transmission Delivery \$ 0.0072960
Res. USBC \$ 0.0013340
Res. Electric Tax-Delivery \$ 0.0124910

NATURAL GAS DELIVERY RATES

Service Charge \$ 5.80
Res. Distribution Delivery \$ 0.1668809
Res. USBC \$ 0.0078577
Res. Storage \$ 0.0300756
Res. Transmission Delivery \$ 0.0988201
Res. Gas Tax-Delivery \$ 0.1204229

ELECTRIC SUPPLY RATES

Res. Deferred Supply \$ 0.0038620
Res. Supply \$ 0.0635990
Res. Electric Tax-Supply \$ 0.0038680

NATURAL GAS SUPPLY RATES

Res. Deferred Supply \$ -
Res. Supply \$ 0.2650900
Res. Gas Tax-Supply \$ 0.0003000

When you provide a check as payment, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.



Rate Review Update

As you may be aware, we are currently in the process of a rate review that may impact our Montana customers. As of press time for the bill insert, we are working diligently with the Montana Public Service Commission to identify next steps. Watch our July bill insert for a complete summary and explanation of what the rate review means to all our customers. For customers that are online and want to stay up-to-date, we encourage you to follow us on Facebook and Twitter to get the latest company news.

Contact us...

MONTANA
Customer Contact Center (888) 467-2669
7 a.m. - 6 p.m. M-F
Emergency 24/7 Service
Call Before You Dig 811
Energy Efficiency (800) 823-5995

NEBRASKA
Customer Contact Center (800) 245-6977
7 a.m. - 6 p.m. M-F
Emergency 24/7 Service
Call Before You Dig 811

SOUTH DAKOTA
Customer Contact Center (800) 245-6977
7 a.m. - 6 p.m. M-F
Emergency 24/7 Service
Call Before You Dig 811

PAYMENT
Automated Phone
Payment Option: (800) 218-4959
(via checking, savings, or money market account)
SpeedPay Automated
Phone Payment Option: (877) 361-4927
(via credit card account)

CONNECT WITH US

We are required to translate important customer information for populations in our service area that meet a certain threshold. We have two languages that currently meet that threshold: Spanish and Karenic.

Nos preocupamos por su seguridad. Este anexo a su factura incluye mensajes importantes sobre seguridad que usted necesita saber con respecto al servicio público que le proporciona NorthWestern Energy. Comuníquese con nosotros si desea recibir la información de seguridad en español, llamando al teléfono 888-467-2669 (en Montana) 800-245-6977 (en South Dakota o Nebraska) y pregunte por las opciones de idiomas para los anexos de sus facturas.

ပတၢ်ယိၣ်န့ၣ်တၢ်လာ၊ နတၢ်ပူၤဖျးအဂီၢ်န့ၣ်လီၤ။ လံာ်တၢ်ယုၣ်တူၢ်စရိၣ်ဘုၤ(လ) လၢ တၢ်လာန့ၣ်လီၤအိၤဆံၤ ပၣ်ယုၣ်တၢ်ဘၢတၢ်တၢ်ကစီၣ်အရီၣ် တဖၣ်တၢ်လာ၊ နကြးသ့ၣ်ညါအိၤလာ၊ အဘၣ်ယး? NorthWestern Energy ထံၣ်မ့ၣ်အူတၢ်မၤန့ၣ်လီၤ။ ဆဲးကျၢပုၤဖဲ နမ့ၢ်လိၣ်ဘၣ် တၢ်ဂံၢ်တၢ်ဂၢၢ်တဖၣ် လၢ ပုၤတညီၣ်ကျိၣ် (Karenic) ၣ် ခိၣ်ဖျိ တၢ်ဂံၢ်လိၣ်တဖၣ် 888-467-2669 (လာဗီၣ်ထီၣ်န့ၣ် (Montana) အပူၤ) 800-245-6977 (လာက လံာ်စး) ဖိစိထၣ် (South Dakota) မ့တဖၣ် န့ၣ်ညါစရိၣ် (Nebraska) ၣ် ယုၣ်န့ၣ်လၢ တၢ်ကထာန့ၣ်လီၤ တူၢ်စရိၣ်ကျိၣ်တၢ်ယုၣ်တူၢ်စရိၣ်န့ၣ်တက့ၢ်။



- 13 Our toll-free number and hours of operation.
- 14 Phone number for paying your bill.
- 15 Contact information for the state utility commission.
- 16 The start and end dates of your current meter reading.
- 17 The number of days in the bill cycle, which may fluctuate between billing cycles.
- 18 The previous and current month's meter readings.
- 19 The Read Code indicates if the meter read was actual or estimated. If estimated, we calculate your bill based on the past usage at the address. Any adjustments will occur with the next actual meter reading.
- 20 The number that, when multiplied with the meter reading, determines the actual energy used.
- 21 Billed kWh is the energy used in kilowatt-hours (kWh). This is calculated by subtracting your previous month meter read from your current month meter read and multiplying the difference by the Meter Multiplier.
- 22 Demand Read and Demand Usage are additional reads and usage included on certain types of meters to measure efficiency. Demand represents the highest usage of energy in any 15-minute period during a monthly billing cycle. Demand is measured in kilowatts (kW). High demand is typically associated with equipment start-up. By spreading equipment start-ups over a more extended period, you may be able to lower demand and reduce your demand charges.

- 23 The identification number of the meter located at this service.
- 24 The rate number and description of your rate for billing purposes.
- 25 A summary of your monthly usage multiplied by the rates associated with the delivery of energy with the exception of taxes, as listed on the left hand column of the page. Energy delivery charges can be thought of as cost to use the highways (pipes and wires) that deliver the energy from the generation source to the user. These charges are subject to regulation by the State Utility Commissions and, where appropriate, the Federal Regulatory Commission.
- 26 The amount of natural gas billed during the period in CCF (the volume of 100 cubic feet).
- 27 Conversion Pressure is a factor used to convert CCF to therms for billing purposes.
- 28 Average BTU factor is the energy value of the gas used during the billing period. It is updated every month and is used to convert CCF to Therms for billing.
- 29 Billed Therms is calculated by multiplying the Meter Volume by the Conversion Pressure by the Average BTU Factor.
- 30 This section contains a summary of the state and local taxes based on your usage.
- 31 Displays the current rates and their effective date. Billing periods may include more than one effective rate.
- 32 Supply Services is the charge for the amount of electricity or natural gas you use. The supply may come from a variety of sources, some owned by NorthWestern Energy and others owned by third-party suppliers.