

## Resolve to save time in the new year

Take paying your power bill off your “to-do” list by signing up for eBill. Our eBill program is a fast, free and paperless way to view and pay your bill online. To use eBill you will need to set up your ‘My Energy Account’ and then you will be ready to pay your bill anytime from anywhere.

### Why sign-up for eBill?

**FREE Electronic Paperless Billing:** Access your bill at your convenience by logging into your online account. You’ll receive an email notification when your bill is available to review online. It’s fast, convenient and completely secure.

**FREE Online Payments:** Once you enroll in the eBill program and receive email notification that your bill is available, you can use your checking or savings account to pay your bill.

**Add EZ Pay for free:** Sign up for EZ Pay and ensure that your utility bill gets paid on time! Through EZ Pay, you can have your payment automatically withdrawn and applied to your NorthWestern Energy account when it’s due.



## Tips for staying safe during a power outage

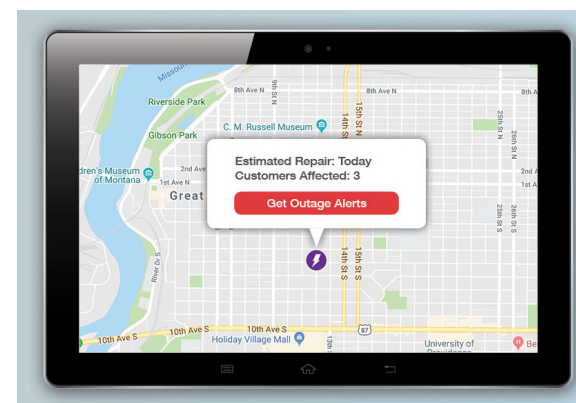
Winter storms, ice and wind can cause unexpected outages. Here are some important tips to help you and your family during an outage:

- Check fuses or circuit breakers to rule out problems with electricity inside your home. If a fuse is blown, replace it with the appropriate fuse. If a breaker has tripped, reset it from off to on. If you are unsure about fixing a fuse or circuit breaker, call an electrician.
- Check the media and social media. If the outage is widespread, you can usually monitor the outage restoration process by checking your local media outlets. You can also get up-to-date outage information from our online outage map at [northwesternenergy.com/outage](http://northwesternenergy.com/outage).
- Turn off all but one of the lights that were on, so you will notice when we have restored your electricity.
- Unplug computers, chargers, TVs, VCRs and other sensitive appliances to avoid possible damage when electricity is restored.
- When power resumes, reset clocks and check automatic alarms and timers. Plug in only essential items. Wait 10 minutes before connecting the

remainder of your items to let the electrical system stabilize.

- Use a flashlight. Avoid candles because of the fire risk.

For more information about safety during outages, please visit [northwesternenergy.com/safety/outagesafety](http://northwesternenergy.com/safety/outagesafety)



### Get the most up-to-date outage information online

Our crews respond quickly to power outages. You can track outages – and report them, too – with our online outage map. See this powerful tool and stay out of the dark. [northwesternenergy.com/outage](http://northwesternenergy.com/outage)



## Protect your family from carbon monoxide

### Did you know?

More than 150 people in the U.S. die every year from accidental nonfire-related carbon monoxide poisoning.

Carbon monoxide, or CO, is a colorless and odorless gas. CO poisoning can occur when a fuel-burning appliance or machine, such as a furnace, heater or generator, is not working or vented properly. Breathing CO at high levels can be fatal.

Here are some tips to protect your family from the dangers of CO:

- Install and maintain CO alarms inside your home to provide early warning of carbon monoxide.
- Install CO alarms in a central location outside each separate sleeping area and on every level of your home.
- Use portable generators outdoors in well-ventilated areas away from all doors, windows and vents.
- Make sure vents for the dryer, furnace, stove and fireplace are clear of snow and other debris.